

Dundee City Council Annual Assurance Statement 2023/2024

To comply with the Scottish Housing Regulator's Framework for the Regulation of Social Housing in Scotland, Dundee City Council confirms that the Council has met all its legal obligations associated with housing and homelessness services, equality and human rights, and tenant/resident safety with regard to:

- The relevant regulatory requirements set out in Chapter 3 of the Regulatory Framework
- All relevant standards and outcomes in the Scottish Social Housing Charter
- All relevant legislative duties

However, Dundee City Council did breach the Homeless Persons (Unsuitable Accommodation) Order (2014) during 2023/24 in relation to the length of stay in bed and breakfast accommodation as a result of the pressure on temporary accommodation on 227 occasions.

This statement requires the Council to notify the Scottish Housing Regulator of any tenant and resident safety matters which have been reported or are being investigated by the Health and Safety Executive, or reports from regulatory or statutory authorities, or insurance providers, relating to safety concerns. There are no reports or investigations ongoing concerning Dundee City Council's Housing Service.

The Scottish Housing Regulator identified one area in its Engagement Plan for Dundee 2023/24 where they required further information in relation to Dundee's homelessness service. In addition, have asked for regular information on electrical testing.

Neighbourhood Services Committee agreed Dundee City Councils Rapid Rehousing Transition Plan in 2019, and annual updates have continued to be submitted to Scottish Government and Committee.

At the end of 2023/24 1,000 properties failed SHQS as they did not have a current electrical certificate. Of those tests carried out in 2023/24, 1,222 were completed beyond the 5 year anniversary of the previous test. We continue to work with tenants to carry out this work with legal action undertaken where required.

In addition, 4 properties did not have their annual gas safety check carried out within the 1-year anniversary of the previous check

All properties have been surveyed for the presence of Reinforced Aerated Autoclaved Concrete (RAAC) and 5 pilot remedial projects are about to commence. We are committed to a transparent communication strategy to ensure tenants and owners are fully involved in the remediation process.

Dundee City Council is committed to taking a human rights-based approach to its policies and Practices through good participation and empowerment, accountability, non-discrimination and meeting legal requirements. The Council has a robust framework for Equality Impact Assessment of its policies which was recently reviewed. I confirm that the Council has sufficient assurance and scrutiny processes in place to support this statement.

Signed: Kevin Cordell

Convener of Neighbourhood Regeneration, Housing & Estate Management